


Let's go

VAQUEROS!



**2020-2021
STUDENT
SERVICES
SYLLABUS**

**WE KNOW THIS YEAR LOOKS DIFFERENT, BUT
WE'VE GOT YOU AND YOU'VE GOT THIS!**



721 Cliff Drive Santa Barbara, CA 93109

Phone: (805) 965-0581

Website: sbcc.edu

**The following is an
alphabetical list of
the Student Services
available at SBCC.**

**Check each program's webpage for details
on how services are being offered
remotely/virtually because of
implemented Coronavirus (COVID-19)
prevention protocols.**

**Remember that your
college staff and faculty
want you to succeed.
When you need help,
please ask for it.**



Academic Counseling Center

Assists students in planning/achieving their academic goals.

- Develop Individualized SEP/Student Education Plans
- Counseling Appointments via Starfish
- Class Planning Sessions
- Educate Students on SBCC and Transfer Requirements
- Assist Students to Plan and Achieve Academic Goals
- Counsel Students on Success Strategies

sbcc.edu/counselingcenter/



Admissions and Records

Processes and maintains records and transactions of student registration, and official academic records.

- Student Applications & Student Data Change
- Incoming Transcripts
- Residency & Residency Reclassification
- Athletic Eligibility
- Degree/Certificate Applications & Diplomas
- Enrollment Verification's
- Audit Requests
- Academic Renewal
- Student Petitions
- Pass/No Pass & Independent Study Contracts

sbcc.edu/admissions/



Articulation Office

Evaluates courses to determine whether a particular course offered at SBCC is comparable to, or acceptable in lieu of, a corresponding course at a particular CSU or UC campus.

- IGETC Certification
- Verification of Intent to Earn ADT (Associate Degree for Transfer) - CSU
- CSU GE (General Education) Certification
- International Baccalaureate Examination Program

articulation.sbcc.edu/



Assist (Transfer Information)

The official transfer and articulation system for California's public colleges and universities.

- Transferability Lists
- Major Exploration
- Articulation Agreements
- See Courses That Transfer to CSU's
- See Courses That Transfer to UC's
- See Courses That Satisfy IGETC Areas
- See Courses That Satisfy CSU GE-Breadth Areas

assist.org



Campus store

Provides course materials, supplies, and merchandise.

- Textbooks
- Supplies
- Backpacks/Totes
- Apparel
- Food/Drinkware
- Gifts
- Graduation Supplies/Gifts
- Starbucks
- Campus Card

sbcc.edu/bookstore/



Canvas

Web-based software that is used to manage digital learning.

- Pipeline Login Support
- Canvas Technical Support
- Canvas Student Tutorials
- Canvas Guides
- Proctorio Support
- Zoom Support

sbcc.edu/distancededucation/



Career center

Provides career development resources.

- Explore Majors
- Career Exploration
- Jobs and Internships
- Volunteering Opportunities
- Work Experience Credit
- Career Workshops
- Job Search and Resume Support

sbcc.edu/careercenter/



Cashiers Office

Collects money due to SBCC.

- Pay Your Bill
- Payment Plans
- Third Party Programs
- 529/College Savings Plans
- Student Account Holds
- IRS Form 1098-T
- Refunds
- Parking Permit Assistance

sbcc.edu/fiscalservices/cashier/



Computer Labs

Provides computer resources for student use.

- Computer Lab Hours
- Computer Lab Locations
- Virtual Computer Labs
- Wireless Access
- Mobile Printing Information
- Assistive Technology

sbcc.edu/computerresources/



Daca

(Dreamer support)

AB540/Undocumented and Dream Act Scholars Student Support.

- AB540 Student Information
- SBCC Dreamer Resources
- External Dreamer Resources
- DACA Updates
- Financial Aid Opportunities for AB540 Students

sbcc.edu/admissions/dreamact.php



DSPS Disability Services and Programs for Students

Ensures educational access for students with disabilities.

- Apply for DSPS Services
- Learning Disability Assessments
- Classroom Support
- Instructional Support
- Adaptive Equipment
- Assistive Technologies
- Testing/Proctoring Services
- Disability Resources

sbcc.edu/dsps/



EOPS/CARE/CalWORKS

Program for financially and academically disadvantaged students.

(Must meet eligibility requirements)

- CARE/Single Parent Program
- Guardian Scholars Program
- CalWORKS Program
- Academic Services
- Career Services
- Computer Lab
- Tutoring Lab
- Cultural Events and Activities

sbcc.edu/eopscare/



Enrollment Services

Provides outreach, onboarding, and retention support services.

- Steps to Enrollment Support and Guidance
- SBCC Orientation
- Local High School Outreach
- Campus Tours
- Vaquero Access Days
- Vaquero Resource Days
- Vaquero Welcome
- SBCC Interest Inquiries

sbcc.edu/enrollmentservices/



Equity, Diversity, and Cultural Competency and UMOJA

Provides a safe and brave space for students of color, women, LGBT+, and other marginalized students on campus.

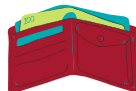
- Campus and Community Resources
- Events
- CESJ Peer Mentors
- Workshops and Presentations and Recordings

UMOJA

Resource dedicated to enhancing the cultural and educational experiences of African American and other students.

- Multitude of programming designed from an Afro-centric perspective.

sbcc.edu/equity/



Financial Aid

Support with applying and receiving funding that is available to college students.

- FAFSA
- CalGrant
- CCPG
California College Promise Grant (formerly known as the BOG Waiver)
- Scholarships
- Federal Work Study
- Loans
- Emergency Grants
- Financial Aid Appeals
- Selective Service Information

sbcc.edu/financialaid/



Food Pantry (Free Food)

Provides food to all SBCC students, staff, and faculty experiencing food insecurity or hunger.

- Food Items Free of Charge
- Food Share Events
- Unlimited Fresh Produce

sbcc.edu/equity/foodpantry.php



Food Services

Provides dining and food service options on campus.

- West Cafeteria
- East Cafeteria
- JSB Cafe
- Gourmet Dining Room
- Luria Library Coffee Cart (aka The Buzz Shack)
- Campus Center Coffee Cart
- Campus Vending Machines

sbcc.edu/dining/



Guardian scholars

Supports former foster youth in their efforts to gain a college education.

- SBCC Interest Inquiries
- Connections to Success (Mentoring Program)
- Housing Assistance (Local Housing Partnership)
- Tutoring and Computer Labs
- School Supplies
- Resources On Campus
- Resources Off Campus

sbcc.edu/guardianscholars/



Health and Wellness

Aids students in the management of their healthcare while at SBCC.

- Medical Services
- Ask A Nurse
- Insurance Enrollment & Campus Accident Insurance
- Individual & Group Counseling
- The Anchor (Substance Abuse Counseling & Education)
- Smoking Cessation Program
- At-Risk Training
- Mental Health (Resources and Referrals)
- The Well (Wellness and Self-Care Center)

sbcc.edu/healthservices/



Housing

Assists students in finding a place to live.

- Housing Information
 - Types of housing
 - Location
 - Budget
- Neighborhood Info and Maps
- Transportation/Parking Info
- Housing Resources
- Rental Housing Mediation Task Force
- Roommate Contract
- Roommate Questionnaire
- Dorm Style Living Info

sbcc.edu/housing/



Learning Resource Center (LRC)

Provides learning support services.

- Tutorial Center
- Writing Center
- Computer Access
- Media Resources
- Computer Classrooms
- Learning Skills Workshops
- Writing Skills Workshops
- Computer Assisted Instruction Labs

sbcc.edu/clrc/



Library

A vital and active center of student learning on SBCC's campus.

- Chromebooks and Hotspots
- Ask a Librarian Live Chat
- Textbooks/Reserves
- A-Z Databases
- A-Z Periodicals
- Research Guides
- Citation Guides
- Group Study Rooms
- Computers & Wifi
- Printing, Scanning, and Photocopying
- Special Events

sbcc.edu/library/about_luria_library.php



Math Lab

Math Lab and Tutoring Center located in the LRC.

- Math Tutoring
- Calculators and Software
- Computer Resources
- Directed Learning Activities
- Worksheets
- Workshops

sbcc.edu/mathematics/mathlab/index.php



Parking

Provides staff and students with parking information.

- Parking and Traffic Info
- Parking Permits
- Parking Lot Info
- Pay or Contest a Citation
- Security Escort
- Medical Tram
- Emergency Phones
- Car Safety Tips

sbcc.edu/security/parking_traffic_info.php



Pipeline Support

Assists with troubleshooting Pipeline.

- Pipeline Login Assistance
- Username and Password Retrieval Info
- Disabled Pipeline Account Support
- Pipeline Security Question Reset Assistance
- "No Records Found" Info
- "Approved ID" Info
- WiFi Troubleshooting Guide

sbcc.edu/support/pipeline/ginhelp.php



Placement (aka assessment)

Facilitates placement in Math, English, and ESL Courses.

- Math and English Placement
- Multiple Measures Info
- Spanish Language Assessment
- ESL Assessment
- OEI Test Proctoring
- High School Data Form
- Alternatives to Testing (see website for list of alternatives)
- Ability to Benefit

sbcc.edu/assessmentcenter/



Pre req/transcript Evaluation Office

Executes Prerequisite Clearance Requests, AP Test Score Evaluations, and Transcript Evaluations.

- How to Clear a Corequisite
- Evaluation of Coursework
- Transcript Evaluation
- International Transcript Evaluation
- External Math & English Coursework Evaluation
- Advanced Placement (AP) Test Score Submission

sbcc.edu/teo/prereqclearance.php



Safety and Emergency Services (aka Security)

Promotes a secure campus for students, staff and visitors.

- Campus Safety
- Emergency Response
- Parking and Traffic Enforcement
- Being Safe/Safety Tips
- Animals on Campus Info
- Smoking on Campus Info
- Report a Concern
- Alert U
- Lost & Found

sbcc.edu/security/



SBCC Commute

Promotes sustainable modes of transportation in our community.

- Campus Commuter Resources
- SBCC Transportation Map
- Sustainable Modes of Transportation Info
- Do-It-Yourself Bike Shop
- Bike Routes to SBCC Info
- SBCC Shower Facility Info
- Skateboard Parking Info
- Electric Vehicle Parking on Campus Info

sbcc.edu/sustainability/sbcc-commute.php



Starfish

An online environment used to facilitate programs to improve student success.

- Find/Contact/Make an Appointment With Your Academic Counselor
- Starfish Early Alert
- Access to SEP's (Student Education Plans)
- Access To Success Network
- Starfish Student Support
- Sign Up for Text Message Appointment Reminders and Notifications

sbcc.edu/starfish/



Student Jobs and Internships

Provides information about employment and internships available to SBCC students.

- SBCC Job Connection Jobs Database
- On-Campus Job Fairs
- On-Campus Recruiters
- Job & Internship Resources
- Networking Resources
- Resume and Interview Support
- How to Find an Internship
- On and Off-Campus Job Opening Info

sbcc.edu/employment/student_employment.php



Student Legal Center

Dispenses confidential legal information and education from an attorney to students.

- Confidential Legal Advice
- Confidential Legal Resources
- Confidential Referrals
- Confidential Support
- Multiple Areas of Law Covered

sbcc.edu/student-services/student-legal-center.php



Student Life

Helps students get involved in activities outside of class like study groups, clubs, sports and more.

- Student Clubs
- Event Calendar
- Intramural Sports Program
- Student Senate/A.S.G.
- Activity Pass & Pass Schedule
- Housing Info
- Student Conflict Resolution
- Leonardo Dorantes Lecture, Commencement, & Outstanding Student Awards

sbcc.edu/studentlife/



Study Abroad

Develops and facilitates diverse, comprehensive academic programs abroad.

- Study Abroad Program Info
- Study Abroad Financial Aid and Scholarship Info
- Study Abroad Events
- Health and Safety Resources
- SBCC Ambassador Program
- Program Director/Faculty Info

sbcc.edu/studyabroad/



Technical Assistance

Assists SBCC students with technical resources.

- Pipeline Login Help
- Canvas Tech Support
- Wifi Troubleshooting
- Wireless Access Support
- Computer Resources On-campus
- IT Student Tech Support Contact Form
- SBCC Electronic Communication Policies

sbcc.edu/it/studenttechsupport.php



Transcripts

Facilitation of ordering and submission of official transcripts.

SBCC TRANSCRIPTS

- Order Transcripts
- Check Order Status
- Fee and Delivery Option Info
- Customer Service Contacts

sbcc.edu/transcripts/

INCOMING TRANSCRIPTS FROM NON SBCC INSTITUTION

- Electronic Transcript Info
- Check if Your College Sends Electronic Transcripts
- Where to Have Official Transcripts Mailed

sbcc.edu/transcripts/incomingtranscripts.php



Transfer Center

Assists students with their journey to the four-year university.

- Transfer Info and Resources
- Help Choosing a Major
- Help Choosing a Transfer School
- UC and CSU Admission Requirements
- Transfer Requirement Info
- Transfer Academic Planning
- Admission Application Support

Transfer Achievement Program (T.A.P.)

Support and Assistance to Under-Represented Students Who Plan to Transfer

Transfer Academy a.k.a. T.A.G

Guaranteed Admission/Transfer Admissions Guarantee Program

sbcc.edu/transfercenter/



Tutorial Center (Free Tutoring)

Coordinates the hiring and training of tutors across the campus.

- Find a Tutor
- Tutorial Center
- Writing Center
- Become a Tutor
- Tutoring Locations
- Tutor Info
- Learning Skills Workshops
- Writing Skills Workshops

sbcc.edu/clrc/tutorial_center/



Love's closet (Free clothing) Formerly known as Tiffany's Closet

This program is not currently operating due to current pandemic protocols.

For more information:

Roxane Byrne
Interim Coordinator of Equity, Diversity, and Cultural Competency
rbmyrne@sbcc.edu

sbcc.edu/equity/



Veterans Support Program

Provides information and assistance to veterans, and dependents of veterans, eligible for Veterans Educational Assistance.

- SBCC Veteran Resources
- Post 9/11 GI Bill Info
- Apply for VA Benefits
- Work-study for Veterans and Dependents
- Processing of Veterans Educational Assistance Benefits
- Veterans Tutorial Assistance
- Referrals to Off-Campus Services

sbcc.edu/veteranssupport/